



**CABINET FOR HEALTH AND FAMILY SERVICES**  
**Department for Community Based Services**  
**Division of Protection and Permanency**

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**PROTECTION AND PERMANENCY INFORMATION MEMORANDUM 22-08**

**TO:** Service Region Administrators  
Service Region Administrator Associates  
Service Region Clinical Associates  
Regional Program Specialists  
Family Services Office Supervisors

**FROM:** Mary Carpenter, Director  
Division of Protection and Permanency

**DATE:** June 20, 2022

**SUBJECT:** Updates for Infant Formula Shortage

The purpose of this memorandum is to provide updated information regarding the infant formula shortage.

[PPIM 22-07](#) provided details from the Department for Health and Human Services regarding the formula shortage with helpful safety tips to follow and links to useful resources.

This update includes information released from [President Biden's Operation Fly Formula Mission briefing on June 16, 2022](#). The Operation Fly Formula Mission prioritizes the release of formula to medical care providers and medical supply distributors. The public is encouraged to access formula through their local supply chain and/or the child's medical provider for assistance with obtaining formula.

Additionally, the Department for Health and Human Services has launched [an informational website for the public to answer frequently asked questions, WIC assistance, and help locating formula](#). The public is asked to **NOT** water down formula, refrain from using recipes currently circulating on the internet, and do

not use toddler formula to feed infants. Individuals should discuss their need for specialized formula with the child's pediatrician. Medical providers can submit an emergency request to Abbott.

If you have any questions regarding this memorandum, you may refer to [PPIM 22-07](#) or contact:

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